

COOKIE POLICY

Last date of update 03/2024.

“Tiresias S.A.” (hereinafter “Tiresias” or the “Company”) follows a strict policy to protect the privacy of the users of our websites «<https://www.tiresias.gr>», «<https://tsek.teiresias.gr>», «<https://auth.teiresias.gr>» (“Websites”). With the present policy we offer you information on how we use electronic cookies, each time you visit our Website. This cookie policy complements the Privacy Policies of our Websites.

Our Company reserves the right to amend and update this Cookie Policy, whenever it deems it necessary. The date the update took place will be indicated at the beginning of the Policy. Any changes thereof shall come in force and effect from the date the update took place as it appears at the beginning of the Policy. It is recommended that you check this page from time to time to make sure you are aware of any changes.

- Tiresias' websites

<https://www.tiresias.gr>

<https://tsek.teiresias.gr>

<https://auth.teiresias.gr>

- What are electronic cookies and similar technologies?

Cookies are small text files with information, which are stored by the server of a website on the terminal device (computer, mobile phone, etc.) of a visitor/user while navigating on it. The website retrieves this information at each visit in order to offer the related services. A typical example of such information is the user's preferences on a website, as they are stated by the choices, he makes on it (e.g. selection of specific "buttons", searches, etc.).

According to Article 4 par. 5 of L.3471/2006, the storage or access to stored information in the user's terminal equipment is allowed only if the specific user has given his consent upon clear and extensive information. An exception to the obligation of obtaining user's consent, in accordance with the above paragraph, is the case of storage and access to information whose sole purpose is to "transmit a communication through an electronic communications network or is necessary to provide an information society service, that has been explicitly requested by the user or the subscriber". In essence, the user's consent is not required for cookies which are considered strictly necessary for the realization of the connection to the website or for the provision of the requested internet service.

Cookies can be installed by the provider of the website, visited by the user, (first party cookies) or by other providers (third party cookies), through the provider of the website visited by the user.

Depending on their expiration dates, cookies are either “session” or “persistent” cookies. In particular, session cookies are automatically erased whenever you close your browser, whereas persistent cookies remain stored until their expiration date, unless manually deleted prior to that date.

- Does our Company use cookies?

The websites «<https://www.tiresias.gr>», «<https://tsek.teiresias.gr>», «<https://auth.teiresias.gr>» use cookies for the purpose of its smooth and secure operation and the optimization of the navigation experience.

In particular, we use certain strictly necessary cookies with the primary purpose to make our Websites more secure, functional and user – friendly.

Upon the visitors’/users’ consent, we will use additional optional cookies to measure and analyse traffic in order to improve the performance and content of the website (Statistical Analysis Cookies/Google Analytics).

- What types of cookies do we use and for what purposes?

In the table below we describe the types of cookies that we use at each website and their purposes:

- For the website <https://www.tiresias.gr>

Type	Description	Purpose
Strictly Necessary Cookies	These are cookies, which are absolutely necessary for the smooth and secure operation of our Website, such as cookies for the storage of data necessary for “reading” visual content, for the processing of applications between a group of servers, the authentication of registered users as well as to enable the connection to our	Security and operation of our Website

	website or to provide the internet service requested by the user.	
Statistical Analysis Cookies (Google Analytics)	These are optional cookies, which if you select them and give us your consent, we will use the Google Analytics service (provided by Google LLC) for the purpose of statistical analysis (web analytics) and in order to receive information about the use and website traffic through monitoring and analyzing the behavior and interaction of site users. For example, we will be able to know how users got to the site (i.e. which links each user followed to get to the site), which pages of the site were viewed by users, how much time they spent on each of them, etc. Google Analytics will provide us with reports that describe and analyze the traffic of the site and the demographics of the site's users (e.g. where they get connected from, return rate to the site rate data, information about the browser they use), which will help us optimize its content and functionality.	Statistical Analysis (Web Analytics) on the use and traffic of the Website

- Which cookies do we use in specific and how long do we retain your data at the website <https://www.tiresias.gr?>

Strictly Necessary Cookies

Cookie	Type	Purpose	Duration	Provider	Categories of Recipients
.AspNetCore.Antiforgery.0sTSIXCRvc0	1 st Party	This cookie is used for the purpose of	Session	Tiresias S.A.	Tiresias S.A.

		security in order to prevent forgery.			
.AspNetCore.Mvc.Cookie TempDataProvider	1 st Party	With this cookie, information or error messages in the website are stored. It is used for effective running of the website. Your personal data are not processed through this cookie.	365 Days	Tiresias S.A.	Tiresias S.A.
OptanonAlertBoxClosed	1 st Party	This cookie is set by websites using certain versions of the cookie law compliance solution from OneTrust. It is set after visitors have seen a cookie information notice and in some cases only when they actively close the notice down. It enables the	364 Days	Tiresias S.A.	Tiresias S.A.

		website not to show the message more than once to a user. The cookie has a normal lifespan of one year and contains no personal information.			
OptanonConsent	1st Party	This cookie is set by the cookie compliance solution from OneTrust. It stores information about the categories of cookies the site uses and whether visitors have given or withdrawn consent for the use of each category. This enables site owners to prevent cookies in each category from being set in the users browser, when consent is not	364 days	Tiresias S.A.	Tiresias S.A.

		<p>given. The cookie has a normal lifespan of one year, so that returning visitors to the site will have their preferences remembered. It contains no information that can identify the site visitor.</p>			
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Your choice for "I have been informed about cookies" can be stored locally (browser / localstorage).

2. Statistical Analysis Cookies

If you choose and give us your consent, we will use the Google Analytics 4 service (provided by Google LLC) for the purpose of statistical analysis (web analytics) and in order to receive information about the use and traffic of our website, through monitoring and analyzing the behavior and interaction of site users.

Cookie	Type	Purpose	Duration	Provider	Categories of Recipients
_ga	1 st party	This cookie name is associated with Google Universal Analytics - which is a significant update to Google's	729 Days	Google LLC	<ul style="list-style-type: none"> • Tiresias S.A. • Google subcontractors who provide support services for the Google Analytics service, e.g. customer support, technical support services, management of IT facilities.

		<p>more commonly used analytics service. This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the sites analytics reports. By default it is set to expire after 2 years, although this is customisable by website owners.</p>			<p>Detailed information on these subcontractors is available here and here (section "Access to data").</p>
<p>_ga_XXXXXXXXXX</p>	<p>1st party</p>	<p>Performance Cookies.</p>	<p>729 Days</p>	<p>Google LLC</p>	<ul style="list-style-type: none"> • Tiresias S.A. • Google subcontractors who provide support services for the Google

					<p>Analytics service, e.g. customer support, technical support services, management of IT facilities.</p> <p>Detailed information on these subcontractors is available here and here (section "Access to data").</p>
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- For the website <https://tsek.teiresias.gr>

Type	Description	Purpose
Strictly Necessary Cookies	These are cookies, which are absolutely necessary for the smooth and secure operation of our Website, such as cookies for the storage of data necessary for “reading” visual content, for the processing of applications between a group of servers, the authentication of registered users as well as to enable the connection to our website or to provide the internet service requested by the user.	Security and operation of our Website
Statistical Analysis Cookies (Google Analytics)	These are optional cookies, which if you select them and give us your consent, we will use the Google Analytics service (provided by Google LLC) for the purpose of statistical analysis (web analytics) and in order to receive information about the use and website traffic through monitoring and analyzing the behavior and interaction of site users. For example, we will be able to know how users got to the site (i.e. which links each user followed to get to the site), which pages of the site were viewed by users,	Statistical Analysis (Web Analytics) on the use and traffic of the Website

	<p>how much time they spent on each of them, etc. Google Analytics will provide us with reports that describe and analyze the traffic of the site and the demographics of the site's users (e.g. where they get connected from, return rate to the site rate data, information about the browser they use), which will help us optimize its content and functionality.</p>	
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- Which cookies do we use in specific and how long do we retain your data at the website <https://tsek.teiresias.gr>?

1. Strictly Necessary Cookies

Cookie	Type	Purpose	Duration	Provider	Categories of Recipients
TRITES_SessionId	1 st Party	It is used to uniquely identify the session while browsing the website and is essential for the seamless operation of the site.	Session	Tiresias S.A.	Tiresias S.A.
TRITES__RequestVerificationToken	1 st Party	For the safe and seamless operation of the site, the absolutely necessary cookie to authenticate	Session	Tiresias S.A.	Tiresias S.A.

		users registered in the services is used			
OptanonAlertBoxClosed	1 st Party	This cookie is set by the cookie compliance solution from CookiePro. It is set after visitors have seen a cookie information notice and in some cases only when they actively close the notice down. It enables the website not to show the message more than once to a user.	365 Days	Tiresias S.A.	Tiresias S.A.
OptanonConsent	1 st Party	This cookie is set by the cookie compliance solution from CookiePro	365 days	Tiresias S.A.	Tiresias S.A.

2. Statistical Analysis Cookies

If you choose and give us your consent, we will use the Google Analytics 4 service (provided by Google LLC) for the purpose of statistical analysis (web analytics) and in order to receive information about the use and traffic of our website, through monitoring and analyzing the behavior and interaction of site users.

Cookie	Type	Purpose	Duration	Provider	Categories of Recipients
_ga	3 rd party	This cookie is used in the context of the Google Analytics 4 service to distinguish users.	2 years	Google LLC	<ul style="list-style-type: none"> Tiresias S.A. Google subcontractors who provide support services for the Google Analytics service, e.g. customer support, technical support services, management of IT facilities. <p>Detailed information on these subcontractors is available here and here (section "Access to data").</p>
_ga_XXXXXXXXXX	3 rd party	This cookie is used as part of the Google Analytics 4 service to maintain the user's session status.	2 years	Google LLC	<ul style="list-style-type: none"> Tiresias S.A. Google subcontractors who provide support services for the Google Analytics service, e.g. customer support, technical support services, management of IT facilities. <p>Detailed information on these subcontractors is available here and here (section "Access to data").</p>

- For the website <https://auth.teiresias.gr>

Type	Description	Purpose
Strictly Necessary Cookies	These are cookies, which are absolutely necessary for the smooth and secure operation of our Website, such as cookies for the storage of data	Security and operation of our Website

	necessary for “reading” visual content, for the processing of applications between a group of servers, the authentication of registered users as well as to enable the connection to our website or to provide the internet service requested by the user.	
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- Which cookies do we use in specific and how long do we retain your data at the website <https://auth.teiresias.gr> ?

Strictly Necessary Cookies

Cookie	Type	Purpose	Duration	Provider	Categories of Recipients
TeiresiasAuthServerSession	1 st Party	It is used to uniquely identify the session while browsing the website and is essential for the seamless operation of the site.	Session	Tiresias S.A.	Tiresias S.A.
TeiresiasAuthConsent	1 st Party	It is used for the safe storage of the user's choice regarding the information of the use of the strictly necessary Cookies	Session	Tiresias S.A.	Tiresias S.A.

TeiresiasAntiforgery	1 st Party	It is used to prevent Cross-Site Request Forgery (CSRF) attacks on the login and password reset screen.	30 minutes	Tiresias S.A.	Tiresias S.A.
TeiresiasIdentity	1 st Party	It is created with the successful login of the user and constitutes his identity. It allows the user to reconnect, without requiring the entry of access data, until the end of its life.	Session or 14 days (if the user chooses to stay logged in)	Tiresias S.A.	Tiresias S.A.

- What kind of data do we collect by our use of cookies?

By using strictly necessary cookies, we collect and process the following categories of data:

- End user device data (mobile phone, tablet, laptop).
- User's identification data (in case of account).
- Users' IP address.
- Information on users' browser.

For the operation of the **Google Analytics 4** service, it is necessary to install the cookies, of the above table, by Google, on the device of the user who visits our website, which entails the processing of personal data of that user by Google as data processor, and in particular:

- IP address,
- Demographic data and geographical location of the user,
- Technology of the user's device (e.g. iOS, Android, etc.),
- Type of user device (mobile, computer, tablet),
- Average duration of the session/the sessions and,
- How the user interacts with the site.

Internet Protocol (IP) addresses are retained for twenty-six (26) months while the aforementioned user attribute data is retained for two (2) years.

Tiresias S.A will not transmit any further data to Google LLC for the purpose of correlating with other data collected from user accounts in other Google services in order to optimize its other services and products. For the purposes of providing Google Analytics service, such user data will be transmitted by Google LLC (as data processor) outside the European Union too, including among other countries the USA (whereby, under conditions, access to the data may be granted to US competent state/federal agencies). The transfer is secured and conducted upon the appropriate Standard Contractual Clauses. More details on the Google Subcontractors' location can be found [here](#). Please note that in the context of the operation of the Google Analytics service, we use, as a technical measure of data protection (privacy by design), the "`_anonymizeIp ()`" function of Google, in order to hide the Internet Protocol (IP) addresses of the site users, whose behavior is analyzed (more information can be read [here](#)). It is clarified that, even with the use of the "`_anonymizeIp ()`" function, the processed data in general are still considered personal data (i.e. they do not become completely anonymous). The maximum retention period of the user-level and event-level data, stored by Google Analytics and will be automatically deleted from Google Analytics servers, is 2 years. To provide the service, the basic aggregate report of Google Analytics is stored, which does not contain personal data.

- Consent Provision and Management for the use of Cookies

By entering our Website, you will find a short notice in a pop-up window placed in a prominent position of our home-page, which informs you about the use of cookies by us and refers to this Cookie policy. In this notice you will find important information about the description and purposes of the different cookies categories. You will also be able to accept the use of all Cookies (Strictly Necessary Cookies and Statistical Analysis) or to reject the use of non-strictly necessary Cookies (Statistical Analysis Cookies). For the use of strictly necessary cookies the user's consent is not required and they are always activated. In addition, there is the option "Cookies Settings", where you can find more detailed information about the cookies we use and set your preferences regarding the use of cookies.

In particular,

- By selecting "**ACCEPT ALL COOKIES**" you acknowledge the use of strictly necessary cookies and provide your consent to the use of all of the above non-necessary cookies [including Google Analytics cookies].
- By selecting "**ACCEPT ONLY ESSENTIAL COOKIES**" you acknowledge the use of strictly necessary cookies and reject any other cookie category.
- By selecting "**COOKIES SETTINGS**" you can be informed in detail about the cookies we use and set (or change) your preferences regarding the use of statistical analysis (with the exception of the strictly necessary cookies, which are always enabled).

We use cookies for statistical purposes only under the condition of your prior, informed and explicit consent. The Cookies of this category are used to obtain statistics on the website traffic solely for the purpose of improving its performance and content, on the condition that the visitor /user has already consented. Your consent may be given through the relevant option in the pop-up window mentioned above and it can be withdrawn at any time, without retroactive effect, through the option '**Cookies Settings**'.

We also remind you that as data subjects you have the right to request and receive access, information, and request a copy of your personal data, which Teiresias collects and processes. We further inform you that, at any time, you may exercise your rights regarding the correction, deletion and portability of your personal data as well as restriction and opposition to its processing. Finally, you have the right to lodge a complaint with the Personal Data Protection Authority or another competent supervisory authority.

Contact Us

For any further information or request or for the exercise of your rights regarding this cookie policy you may contact us at the following address: dpo@tiresias.gr

To exercise your rights, the company's Customer Service Office operates on working days from 08:30 to 14:00 (Alamanas 1, 151 25 Marousi). On working days from 09:00 to 16:00 a call center operates on the telephone number 210 36 76 700. In addition, you can address a relevant request in writing to the above address of the Company or electronically to the e-mail address 'tiresias@tiresias.gr', while useful information for exercising the above rights is provided on the TIRESIAS's websites "https://www.tiresias.gr", "https://tsek.teiresias.gr", "https://auth.teiresias.gr".